



DIG SAFE BOARD EDUCATION & OUTREACH MEETING

Operator Panel Questions

1. Please discuss your organization's process for dispatching locators to a ticket, and tell us what you need to better communicate with the excavator if your organization is unable to respond within the mandated two working days.
2. Please discuss how an excavator would go about contacting a knowledgeable person within your organization if they have questions about underground infrastructure located in their excavation area.
3. What is your organization's expectation regarding the frequency of potholing when working around underground infrastructure?
4. How does your organization manage any facilities that are embedded in the pavement? How does your organization know they exist? And how do you help the excavator avoid them?
5. What can an excavator do to show they used reasonable care when excavating around your organization's underground infrastructure?
6. What does your organization feel is the best way to use technology to improve safety and how are you incorporating that today?