

OFFICE OF ENERGY INFRASTRUCTURE SAFETY

UNDERGROUND SAFETY BOARD

2025 RESULTS REPORT

FEBRUARY 2026



For a hard copy of this report, please contact the California Underground Safety Board at the Office of Energy Infrastructure Safety at (916) 902-6000. The report may also be accessed on the Board's website:

<https://energysafety.ca.gov/what-we-do/underground-safety-board/annual-reports-plans/>

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Appendix A: Notices of Probable Violation and Board Action..... 1

Executive Summary

This report outlines the results of the Underground Safety Board's (Board) activities during 2025. These activities include:

- The Education and Outreach Committee held four coordinated workshops across California on key excavation safety topics – Addressing Key Safety Concerns, Training Solutions, Exploring Failure to Notify 811, and Messaging and Communication Strategies – with broad stakeholder participation. These workshops enabled excavators, operators, and other stakeholders to collaborate on solutions; discussions highlighted persistent issues (such as the failure to notify 811) and the need for targeted training and outreach. At the annual Education and Outreach meeting, staff presented the workshop outcomes, including stakeholder-developed materials and strategies to improve excavation safety statewide.
- Board staff conducted three sessions of the Board's in-person education course in 2025, rotating between Northern and Southern California, to provide education for companies found in violation of the Dig Safe Act.
- Board members and staff expanded public outreach by actively participating in industry events and safety awareness campaigns. The Board hosted the California Regional Common Ground Alliance (CARCGA) 20th Anniversary meeting in Sacramento and partnered with CARCGA on a statewide Safety Summit and Expo that featured a live mock line-strike demonstration, among other events. The Board also promoted "Call 811" awareness through social media during National Safe Digging Month (April) and on 8/11 Day (August 11), reaching thousands of people with safe digging messages.
- The Board revised its Idea Submission Form used for gathering stakeholder suggestions. The revised form, now called Feedback Form, was approved by the Board in November. It features fewer and clearer questions, a dedicated section to collect public comment related to Board meeting agenda items, and easy access via a Quick Response (QR) code; it will be advertised for use on Energy Safety's website, and at Board meetings and other events.
- Office of Energy Infrastructure Safety (Energy Safety) staff continued to enhance DigCase, the Board's investigations case management system, to improve efficiency and case tracking. In 2025, the Board initiated a second phase of DigCase upgrades. These upgrades will add tools for generating Notices of Probable Violation, new reporting and dashboard features for case data, improved document templates for

case closure, additional workflows for notification triage, and various user interface improvements.

- The Board received 1,903 underground damage notifications and complaints in 2025, a 38% increase over 2024. Approximately 73% of these reports were damages and 27% were complaints. Investigations were opened in 155 cases (approximately 8% of those received).
- The Board’s “No 811” Pilot Program expanded in 2025 to capture more incidents of excavation without prior 811 notification. In the fall, Phase II of the pilot brought East Bay Municipal Utility District (EBMUD) and Sacramento Municipal Utility District (SMUD) on board, contributing 208 additional damage notifications (roughly 11% of the year’s total). Staff evaluated the pilot’s expansion to pinpoint improvements and recommended next steps to further streamline the reporting and investigation of “No 811” violations.
- Investigations staff completed 39 formal investigations in 2025, resulting in 56 Notices of Probable Violation (NOPVs) for violations of the Dig Safe Act. The Board approved fines totaling \$106,000 for these violations and issued 52 orders mandating that violators attend the Board’s education course.
- The Board advanced the development of a formal planning and design ticket system to improve early utility coordination during project design and to reduce excavation risks. In 2025, a draft planning and design process chart was published, and extensive stakeholder feedback was gathered (through a public comment period and one-on-one interviews) to refine the framework. Later in the year, the enactment of Senate Bill 254 (SB 254) elevated this initiative by requiring the Board to establish a regulated statewide planning and design information exchange — with defined timelines, processes, and data standards — by July 2027.
- The Board continued its work on excavation safety standards by developing draft Standard Practices for Potholing and releasing them for public review and comment. The Potholing and Planning and Design Committee reviewed the public comments and provided direction to staff to revise the standards to clarify roles, narrow the scope, and use a project-based decision structure.
- The Board made significant progress toward implementing the Dig Safe Act’s geographic information system (GIS) mapping requirements for new underground installations. In 2025, draft regulations were developed, including a proposed definition of “new subsurface installation” and initial accuracy standards for mapping the location of newly installed utilities. A public comment period was held to obtain

stakeholder feedback. Staff will consider the input as it continues to refine the draft regulatory language.

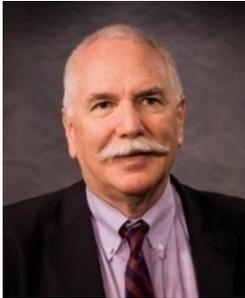
- The Board pursued improvements to the Electronic Positive Response (EPR) system that utility operators use to report locate-and-mark status for tickets. In 2025, it identified ambiguous or redundant EPR codes and EPR codes not in alignment with statute, and recommended revisions to the list of available EPR codes, including removal of certain codes and consolidation of the remaining codes into clearer response categories (“Clear,” “Marked,” and “Unmarked”) to help excavators more easily understand locate results. These efforts strengthen the foundation for more consistent statewide EPR practices, and if implemented, are expected to improve communication and compliance.
- The Board approved proposed regulations to address two 811 system issues: regional notification center membership terminations and “area of notification” for excavation tickets. Energy Safety staff will be submitting a formal rulemaking package to the Office of Administrative Law in early 2026.
- The Board examined the issue of unmarked lines discovered during excavations. In 2025, it analyzed ticket data and industry practices to understand how operators respond when unmarked lines are found, revealing gaps in communication protocols. The Unmarked and Abandoned Lines Committee held a workshop, and staff administered a survey to obtain feedback on the topic. Findings underscored the need for clearer procedures for operators and excavators, which will be considered as safety standards related to unmarked lines are developed.

The Board’s 2025 activities were used to inform the activities identified in the Board’s 2026–2027 Work Plan.

The Board

The Board is composed of nine members, seven of whom are appointed by the Governor and the Speaker of the Assembly and the Senate Rules Committee each appoint a member. As of January 1, 2026, the Board has three vacancies.

Members



Bill Johns
Chair



Travis Clausen
Vice Chair



Amparo Muñoz



Marshall Johnson



Dave Sorem



Shant Simonian



Randy Charland
Served through
April 29, 2025

Committees

Geographic Information Systems

Amparo Muñoz and David Sorem

Education and Outreach

Marshall Johnson and Travis Clausen

Legislative

Amparo Muñoz and Bill Johns

Potholing and Planning and Design

David Sorem and Travis Clausen

Ticket Process

Shant Simonian and Marshall Johnson

Unmarked and Abandoned Lines

Bill Johns and Amparo Muñoz

Committee	Description
Geographic Information Systems	Develops regulations and standards that guide operators in the requirements to maintain records of new subsurface installations using a geographic information system.
Education and Outreach	Implements coordinated education and outreach initiatives that promote excavation safety statewide by developing and promoting training programs and providing resources, collaborating with stakeholders, and raising public awareness.
Legislative	Provides guidance and recommendations on proposed legislation to enhance safe excavation practices and regulatory compliance.
Potholing and Planning and Design	Develops and oversees standards and regulations that promote the safe exposure of subsurface installations through potholing, enhancing public and worker safety, reducing burdens on operators and locators, and minimizing costly project delays by promoting proactive avoidance of existing buried utilities before construction.
Ticket Process	Provides guidance on policy initiatives on excavation notifications and communication among regional notification centers (RNC), excavators, and operators by addressing RNC membership termination and information exchange, electronic positive response (EPR) codes, and a two-way EPR system.
Unmarked and Abandoned Lines	Provides guidance on addressing issues related to identifying responsible operators of abandoned, unmarked, and unclaimed lines by developing collaborative solutions to statewide challenges, and educating operators on their Dig Safe Act responsibilities.

1. Operations and Administration

1.1 Staffing

1.1.1 New Investigations Staff

The Board has strengthened its investigations function to support effective regulation of Government Code 4612. Investigation activities focus on reviewing damage notifications, managing triage processes, and conducting investigations where facts indicate potential noncompliance with safety requirements.

1.1.1.1 Results

- These activities support the Board’s mission to reduce excavation damage, protect the public, and safeguard underground infrastructure.

1.2 Board Membership and Committees

1.2.1 Memberhip Changes

Carl Voss left the Board at the end of 2024. Dave Sorem joined the Board in August 2024, Travis Clausen joined the Board in February 2025, and Shant Simonian joined the Board in April 2025.

1.2.2 Committee Assignments

To fill vacancies due to the departure of Carl Voss and to provide an opportunity for all members to participate in a committee, Dave Sorem, Travis Clausen, and Shant Simonian were assigned to committees.

1.2.2.1 Results

Committee assignments for 2025 included:

- Geographic Information Systems: Amparo Muñoz and David Sorem
- Education and Outreach: Marshall Johnson and Travis Clausen
- Legislative: Amparo Muñoz and Bill Johns
- Potholing and Planning and Design: David Sorem and Travis Clausen
- Ticket Process: Shant Simonian and Marshall Johnson
- Unmarked and Abandoned Lines: Bill Johns and Amparo Muñoz

1.3 Board Policy Updates

Pursuant to the established review period of each of the Board’s adopted policies, five policies were designated for review in 2025, of which staff proposed no changes:

- [B-01: History](#)
- [B-05: Enforcement Philosophy](#)
- [C-01: Compliance with Legislative and Administrative Process Elements](#)
- [L-00: Legislative Framework](#)
- [G-02: Election of Board Chair and Vice Chair](#)

Although not up for its biennial review, staff recommended changes to G-01: Parliamentary Procedure.

1.3.1.1 Results

The Board adopted Resolution 25-04-01, amending policy G-01: Parliamentary Procedure. Changes consist of updating the foundation of the Board's parliamentary procedure from the 11th edition to the 12th edition of Robert's Rules of Order and include:

1. A quorum must be present for a meeting to begin and to continue. The minimum number of members constituting a quorum is a majority of nine seats which is five.
2. Each member participating in a decision must be given an opportunity to provide input.
3. All members, including the Chair, must vote or abstain for matters requiring a formal vote.
4. Members may nominate and vote for themselves for board positions.
5. All violation decisions and Board resolutions must be documented by a recorded vote.
6. Motions may have, but do not require, a second.
7. Meetings adjourn upon notice by the Chair. If all business for the day is complete, a vote is not required. A vote must be taken to end a meeting early if there is business to be continued to another day.
8. Committees may not consist of more than two board members.

1.4 Regulatory Fee

In 2025, the Board set its annual fee at \$5.25 million to cover its expenses.

The initial annual fee determination was posted on February 28, 2025. Due to miscalculations in the posted fee spreadsheet, a revised fee determination was posted on May 12, 2025.

2. Education And Outreach

2.1 Annual Education and Outreach Meeting

Pursuant to Government Code section 4216.17, the Board holds an Annual Education and Outreach Meeting to understand existing needs and to facilitate discussion on how to coordinate existing education and outreach efforts with state and local government agencies, California operators, regional notification centers, and trade associations to encourage safe excavation practices.

2.1.1 2025 Education and Outreach Meeting

The Board held its 2025 Education and Outreach meeting, *Sharing What Works, Shaping What's Next*, in Sacramento on September 8-9, 2025. The meeting provided a collaborative damage prevention experience between excavators and operators with interactive learning, networking activities, and exhibitor tables.

2.1.1.1 Results:

- Several industry companies and organizations participated in the event with tables that shared educational displays and distributed information. Participants included: 2M Engineering, Bad Elf, BOSS811, Ditch Witch, Irth 811spotter, Locating Dynamics, PelicanCorp, Point One Navigation, Sacramento Municipal Utility District (SMUD), Tempo Communications, and Vivax Metrotech.
- Staff from the Board's Investigations and Education and Outreach units presented updates on the Board's work, including final findings from the Coordinated Statewide Education and Outreach workshop series, the "No 811 Pilot," and other investigation initiatives.
- Representatives from Esri presented Geographic Information System (GIS) Mapping capabilities.
- Representatives from Kinder Morgan presented on safety best practices for operators, and representatives from Excav811 presented on safety best practices for excavators.
- Representatives from SMUD shared how they are using geofencing technology to increase subsurface installation safety and best practices awareness.
- Board staff and representatives from USA North shared how to access and use digital excavation safety resources and information on upcoming events.
- There were more than 100 participants across the two days of the event, including exhibitors, speakers, in-person attendees, and online attendees.



Matt Piper, Global Director for Industry Solutions, Esri, presents Unlocking Underground Insights: Gis Tools and Techniques For Utility Safety at the Underground Safety Board Education and Outreach Meeting on September 9, 2025. Photo credit: O. Alkhwaji



Attendees of the Underground Safety Board Education and Outreach Meeting visit exhibitor tables and network during a break. Photo credit: O. Alkhwaji



The Underground Safety Board Chair, Vice Chair, and members provide closing remarks at the conclusion of the 2025 Underground Safety Board Education and Outreach Meeting. Photo credit: J. Rzeszut

2.1.2 Conclusions

- Creating an interactive onsite experience successfully increased in-person attendance for the meeting.
- The addition of exhibitor tables provided opportunities for stakeholders to connect and supported interactive learning and knowledge sharing.
- Presentations from a variety of industry experts effectively shared stakeholders' perspectives and encouraged sharing ideas about safe excavation education.

2.2 Facilitation of Board Education Course

Pursuant to Government Code section 4216.19(e) and Section 4200 of Title 19 of the California Code of Regulations, the Board's decisions may include requiring companies found in violation of the Dig Safe Act take the Board's education course.

2.2.1 Deliver In-Person Education Course Sessions

Staff facilitated in-person education course sessions throughout 2025 for representatives from companies who were sanctioned to take the course due to NOPV decisions by the Board. These sessions included case studies that featured interactive discussions.

2.2.1.1 Results

- Sessions were held in February, October, and December 2025.
- Two sessions were held in Northern California, and one session was held in Southern California.
- A total of 57 people completed the training and received certificates.

2.2.2 Conclusions

- Offering the in-person education course provides immersive experiences for different learning styles.



2.3 Coordinated Statewide Education and Outreach Workshops

At the request of stakeholders, the Education and Outreach Committee facilitated workshops to provide opportunities for excavators and operators to collaborate to address concerns regarding excavation safety training. The workshops included participation from stakeholders across different regions of the state, each contributing unique perspectives and valuable expertise to the discussions.

2.3.1 Workshop 1: January

The first workshop facilitated conversations about national excavation safety concerns cited in the Common Ground Alliance (CGA) 2023 Damage Information Reporting Tool (DIRT) Report, and how those concerns impact stakeholders in California.

2.3.1.1 Results

- A total of 66 people attended the workshop either in-person or virtually.
- Participants highlighted the need for targeted training based on excavator type and regional challenges, such as locator shortages in California and private property access. It aimed to deepen the understanding of safety risks from the perspectives of both excavators and utility operators.

2.3.2 Workshop 2: February

The second workshop focused on how stakeholders could collaborate to provide solutions to excavation safety concerns, with a focus on ‘Failure to Notify 811’ prior to excavation work.

2.3.2.1 Results

- A total of 30 people attended the workshop either in-person or virtually.
- Participants highlighted solutions, priorities, resources, and communication strategies to address ‘Failure to Notify 811,’ and provided perspectives and ideas on how the Board could expand awareness of safety practices and laws.

2.3.3 Workshop 3: May

The third workshop engaged with stakeholders to focus on their experiences, knowledge, and data to collaboratively deepen the understanding of the reasons people fail to notify 811.

2.3.3.1 Results

- A total of 38 people attended the workshop either in-person or virtually.

- Participants highlighted that there is a lack of awareness of responsibilities related to the Dig Safe Act (Government Code section 4216 et seq.) and notifying 811 across many different excavation industry audiences.
- While many stakeholders are collecting data and distributing educational and outreach materials to promote awareness, additional analysis and coordination of both could help further identify and address the reasons that people fail to notify 811.
- CARCGA formed a collaborative panel of subject matter experts – including representatives from utilities, excavators, call centers, and municipalities across California – to support the Board’s coordinated statewide education and outreach initiative. As a result, the panel developed an outreach strategy for a low-tech but highly visible solution: customizable door hangers. These materials feature safety messaging suggested by workshop participants and addressed accessibility issues identified in the workshops by providing Spanish translations and QR codes linked to regional training resources. The door hangers are intended for wide distribution by utility field staff, contractors, and through community events.

2.3.4 Workshop 4: June

The fourth workshop engaged excavators, operators, and other stakeholders to discuss messaging and outreach strategies that could best resonate with people who fail to notify 811.

2.3.4.1 Results

- A total of 29 people attended the workshop either in-person or virtually.
- Participants used their experiences, knowledge, and data to collaboratively strengthen the understanding of what messaging and communication strategies can encourage excavators to notify 811, including recommendations for broader platforms, like city signage and development boards, to maintain a long-term message presence.

2.3.5 Conclusions

- The workshops served as the environment for stakeholders to come together and collaborate on solutions. The discussions highlighted that while many stakeholders are providing different types and levels of training, “Failure to Notify 811” is still one of the main excavation safety concerns and causes of damage.
- Staff presented the outcomes of the workshops at the Board’s 2025 Education and Outreach meeting.

2.4 Board Outreach Efforts

In 2025, the Board sought to increase outreach through engagement at stakeholder events and promoting excavation safety training events and workshops.

2.4.1 CARCGA Meeting and Anniversary Event

The Board hosted the CARCGA Board Meeting and 20th Anniversary Event on June 18, 2025, at the California Natural Resources Agency headquarters in Sacramento.

2.4.1.1 Results

- The Board strengthened its engagement with CARCGA and their work to unite the industry through shared outreach and collaboration.

2.4.2 CARCGA Annual Safety Summit and Expo Event with Mock Strike

The Board partnered with CARCGA for their Annual Safety Summit and Expo held in Irvine on October 10, 2025. The event was organized by the CARCGA Marketing and Education Committee and featured a live mock strike with emergency response.



Participants at the CARCGA Safety Summit and Expo watch as a mock strike scene unfolds. Photo credit: B. Friedman

2.4.2.1 Results

- Staff hosted an outreach table that distributed educational information about excavation safety, the Board's work, and how the public can get involved.



The Board's outreach table at the CARCGA Safety Summit and Expo. Photo credit: J. Rzeszut

2.4.3 National Safe Digging Month

April is recognized as National Safe Digging Month, a time to raise awareness about the importance of contacting 811 before any digging project to prevent damage to underground utilities.

2.4.3.1 Results

- Public safety awareness content was posted to social media and resulted in a total of 1,715 video views.

2.4.4 National 811 Day

Since August 11 on the calendar is 8/11, it is recognized as National 811 Day. The industry shares safe digging messages and encourages people to take steps to stay safe and keep their communities safe.

2.4.4.1 Results

- Public safety awareness content was posted to social media and resulted in a total of 1,214 video views.



2.4.5 Senate Bill 778 (SB 778)

Senate Bill 778 (Ochoa Bogh) went into effect on January 1, 2025, and made changes to the Dig Safe Law that impacts the duties of excavators, operators, local agencies, and all stakeholders.

2.4.5.1 Results

- Staff developed an educational outreach plan that included sharing an informational bulletin, posting on social media, and presenting key changes at industry events.

2.4.6 Staff Outreach Activity

- On May 21, 2025, Chief of Education and Outreach Jessica Rzeszut attended the United Contractors Safety and Insurance Committee Meeting as a guest speaker and shared a presentation on the Board's work and ways for the industry to get involved.
- On June 3, 2025, Chief of Investigations Anona Bonner attended the California State Fire Marshal Pipeline Safety Conference in Long Beach as a speaker and shared a presentation on the Board's work and an overview of the key changes made to the Dig Safe Act by SB 778.
- On October 9, 2025, Chief of Education and Outreach Jessica Rzeszut attended the California Municipal Utilities Association Regulatory Committee Meeting as a guest speaker and shared a presentation on the Board's work and ways for the industry to get involved.

2.4.7 Board Member Outreach Activity

- In April, Chair Johns attended the CGA Conference in Orlando, Florida.
- Chair Johns participated in a project meeting related to the Port of Long Beach and provided information on the 811 ticket process.

2.4.7.1 Conclusions

- Partnering with stakeholders and increasing stakeholder collaboration and input is important to moving forward, encouraging engagement, and strengthening the ability to inform on and improve safety outcomes.

3. Information Technology and Data

3.1 Use Technology to Improve Investigation Management

In collaboration with Energy Safety's Information Technology (IT), Data Analytics teams, and contractors, Board staff continued development of the Investigations Case Management System DigCase to improve efficiency, investigation timelines, and maximize Board resources.

3.1.1 DigCase Phase II Upgrades Contract

Board staff issued a request for offers on a second phase of upgrades to DigCase, and a two-year contract was awarded for upgrades, that included:

- Tools for the generation of NOPVs
- Microsoft PowerBI integration for case data visualization and dashboarding
- Customizable reporting mechanisms of case data, such as aggregating data on open and closed investigations, investigation metrics for each investigator, case timelines, and automatic identification of repeat violators.
- Updated templating and generation of documents
- User-interface and overall efficiency improvements

3.1.1.1 Results

- In collaboration with IT, staff initiated development on upgrades that will be ongoing through 2027.

3.1.2 Conclusions

- The continued development of DigCase will improve the efficiency, reporting, and management of Board investigations throughout the investigation lifecycle.
- In 2026, Board staff will continue to enhance investigation capabilities and software infrastructure to support investigative efficiency and maximize Board resources.

4. Investigations and Enforcement Program

4.1 Notification Data

Pursuant to Section 4100 of Title 19 of the California Code of regulations, individuals must report damages within two hours if the damage:

- Was to a natural gas facility,
- Was to a high priority facility of any kind,
- Caused injury requiring treatment in a hospital or clinic, or
- Caused a fatality.

Damages that do not fit these criteria may be reported voluntarily.

4.1.1 Notification Overview

The Board received 1,903 notifications through DigCase from January through November 2025, of which 1,397 (73%) were damage notifications and 506 (27%) were complaints. Of the notifications received, the Board opened investigations into 155 or 8%. This is 38% more notifications than received in the year 2024 (1,382 notifications). The number of notifications includes 208 notifications received (11% for the year through November) through the “No 811” Pilot Program, discussed in Section 4.3 below.

4.1.1.1 Results

- Notifications increased by at least 38% in 2025.
- The Board received 208 notifications through the “No 811” Pilot Program through November
- The Board opened investigations into approximately 8% of the notifications received

4.1.2 Conclusions

- The Board received more notifications in 2025 than in the previous two years, in part due to the No 811 Pilot notifications, which account for about 11% of total notifications.
- The Board opened investigation into approximately 8% of the 1,903 notifications.

4.2 Conduct Enforcement Audits

4.2.1 Electronic Positive Response Audit

Pursuant to Government Code 4216.3(c)(1)(A)), every operator of a subsurface installation, must make an electronic positive response (EPR) to each applicable excavation location request ticket through the appropriate regional notification center before the legal excavation start date. In 2025, investigative staff developed procedures to implement EPR audits to encourage compliance with laws and regulations. and inform future policy adjustments to increase EPR use.

4.2.2 Conclusions

In 2025, staff developed audit and NOPV processes and procedures to conduct ongoing EPR auditing capabilities covering all California operators encourage compliance. The results of the audits will inform future policy work to improve communication between excavators and operators.

4.3 "No 811" Pilot Program

In 2023, the Board partnered with Southern California Gas Company on a "No 811" Pilot Program to create a voluntary notification channel for a utility operator to report instances of damages to subsurface facilities where the operator was not notified of the excavation by a ticket, colloquially called "no-ticket" or "no 811" cases.

Phase I of the pilot program ran from fall 2023 to January 2024, and after making updates to the notification system including the addition of surveys for excavators subject to Board investigations and the addition of San Diego Gas & Electric as a participant, staff launched Phase II of the pilot program in July 2024.

4.3.1 Pilot Phase II Key Performance Indicators

	Phase II (July 2024 through November 2025)	Calendar Year 2025 (through November)
Notifications Received	308	208
Investigations	162	74
Surveys sent	202	104
Surveys responded	145	92
Notices of Probable Violation	23	23
Board Decisions	23	23

4.3.2 Pilot Program Evaluation

In March 2025, staff undertook an evaluation of the pilot program to determine roadblocks that were encountered and to recommend next steps. The main takeaways from the evaluation found that the manual entry of notifications into DigCase could take 15-20 minutes of staff time for entry, quality control, and error fixes, and that some notifications were either lacking sufficient information for investigators to act on the notification efficiently or were missing first-hand knowledge of the events sufficient for the evidentiary record.

To address the issues with manual entry, staff continued work with Energy Safety IT, the Data Analytics Division, and contractors to intake notifications directly into DigCase. The successful completion of this initiative expanded staff resources to investigate the notifications and improved the functioning of the case management system overall.

To improve the quality of pilot program notifications, staff introduced a triage procedure with a dedicated team role and quality control at a supervisory level to review incoming notifications for completeness. If a notification fails review, staff will return to the reporting party and reporting company for further information such as additional documentation, photographs, statements, or other records to confirm that at the start of each investigation, investigators will have all of the following:

- A photograph of the excavation company on-site, such as a vehicle, equipment, business card, or company identification.
- A photograph of excavation on-site, such as equipment, a damaged facility in the ground (e.g., broken pipe.), trenches, etc.
- Contact information or a business card from the personnel performing the work.
- Contact information or a business card from the company performing the work.

4.3.2.1 Results

- The implementation of the triage process led to the rejection of 134 notifications and case opening of 27 notifications in the triage process through November 2025.
- Automated intake of notifications into DigCase, in development, will allow staff to focus on the process of investigation and increased volume of investigations, as well as the foundation for expanding the pilot program.

4.4 Federal Determination of Enforcement Program

4.4.1 2024 Determination of Adequacy

The federal Pipeline and Hazardous Materials Safety Administration (PHMSA) annually evaluates state 811 enforcement programs¹ to determine if these programs are “adequate” or “inadequate.”

PHMSA conducted California’s 2024 review after receiving a joint data submission from the Board, California Public Utilities Commission (CPUC), Office of the State Fire Marshal (OSFM), and Contractors State License Board (CSLB). PHMSA has a funding agreement with CPUC and OSFM to enforce federal pipeline safety regulations² but provides no funding nor has any regulatory authority over the Board

4.4.1.1 Results

PHMSA determined California’s 811 enforcement was adequate for 2024.

4.4.2 Conclusions

- PHMSA’s determination affirmed the effectiveness of California’s enforcement program and the collaborative efforts of the Board, CPUC, OSFM, and CSLB in advancing damage prevention and public safety.

4.5 Investigations and Board Action

The Dig Safe Act of 2016 established the Board as an investigations hub, tasked with enforcing the state’s safe excavation law for a specific segment of the excavation community. As an investigations hub, the Board plays a critical role in promoting compliance. It enforces the law directly within its jurisdiction and refers cases to state and local agencies, as mandated by Government Code sections 4216.19.

¹ Pursuant to Section [60114](#)(f) Title 49 of the United States Code and Section [198.55](#) of Title 49 of the Code of Federal Regulations.

² [49 USC 60105](#).

4.5.1 Regional Notification Center Membership Termination Investigations

In fall 2024 and into 2025, Board staff began investigating membership termination notices submitted by the regional notification centers to verify operators were not owners of subsurface installations and not required to be a member of, participate in, and share in the costs of, a regional notification center as mandated by Government Code 4216.1.

In 2025, member termination procedures are under development to ensure investigators determine the root cause of a member terminating its relationship with the regional notification center.

The safety impact of these investigations is to maintain operator and notification information, so the correct parties are notified and subsurface installations are protected.

The origin of these investigations is due to the regional notification centers being unable to verify if the member meets the qualifications of termination. Board investigators determine:

- Does the terminating member own or operate subsurface installations?
- Did the terminating member submit 500 hundred or more tickets during the previous calendar year, billed from July 1 to June 30 of the previous year?
- Have subsurface installations been sold, transferred, or had a change in operator?
 - If yes, to whom and when?
 - Verify if the new owner of subsurface installations is a regional notification member.

From August 2024 to December 2024, the Board received two notifications from DigAlert. The Board opened investigations into both notifications. One case was heard by the Board on April 14, 2025, and the other case remains under investigation. In 2025, the Board received nine notifications from DigAlert and five notifications from USA North. The Board opened investigations into all 14 notifications. All 14 cases remain under investigation.

The first full year of member termination notifications was 2025. Notifications were higher in 2025 than in 2024, up by 600%, resulting in more investigations (see Chart 1).

Membership Termination Notifications

	Calendar Year 2024 (July 2024 through November 2024)	Calendar Year 2025 (through November)
Notifications Received	2	14
DigAlert	2	9
USA North	0	5
Investigations	2	14
Notices of Probable Violation	0	1
Board Decisions	0	1

Chart 1: Membership Termination Notifications Received by the Board, Split by Regional Notification Center and Year.

4.5.1.1 Results

One termination case was heard by the Board during the April Underground Safety Board meeting.

- C241690007 Washburn Grove Management: The Board found that Washburn Grove Management was in violation of a failure to participate in membership in the regional notification center (Government Code section 4216.1).
 - Board Decision: The Board ordered Washburn Grove Management to take the Board education course and pay regional notification center membership fees within 30 days of the decision.
 - Result: Washburn Grove Management reactivated their membership with DigAlert on June 3, 2025. Washburn Grove Management has not yet attended the Board's education course.

4.5.2 Notices of Probable Violation and Board Action

Appendix A shows the NOPVs issued in 2025 and the Board's action on each.

4.5.2.1 Results

- Staff issued 56 NOPVs in 2025 from 39 investigations.
- The Board found violations in 52 NOPVs.
- The Board made 40 recommendations that violators pay \$106,000 in financial penalties, the largest of which was \$8,000. The total penalty amounts recommended by enforcement jurisdiction are as follows:
 - Board: \$8,000
 - CSLB: \$82,000
 - CPUC: \$7,000
 - OSFM: None

- Local Agency: \$9,000

4.5.3 Enforcement Impacts

As a result of Board enforcement actions, companies are beginning to make behavioral changes in how they do business. Board staff are working with the Energy Safety Data Analytics division to develop other ways to report the impact of its enforcement actions.

4.5.3.1 Phase 3 Communications

Due to Board investigation C241500002, Phase 3 Communications has undertaken the following corrective actions:

- Completed an internal audit of its procedures and an investigation into the incident
- Created a company-wide database for tracking USA tickets
- Created procedures for USA tickets for restoration projects
- Conducted excavation safety training for managers, supervisors, and other personnel
- Project managers will initiate USA ticket requests after verifying delineations
- Employees will document delineated areas
- Created a “USA Ticket Coordinator” position to track USA tickets along with designating secondary backup contacts
- Project managers and leads will take photos of all locate markings
- Project leads will maintain digital and physical copies of USA North tickets and discuss in daily tailgate meetings
- Safety manager will ensure employees take the Board’s education course along with USA North 811 Excavator Safety Training, Occupational Safety and Health Administration (OSHA) training, and ISNetwork

4.5.3.2 Pasha Real Estate Brokerage Incorporated

Due to Board investigation C241990006, Pasha Real Estate Brokerage Incorporated has undertaken the following corrective actions:

- Created a Standard Operating Procedure (SOP) to ensure compliance with California Government Code § 4216.2(b)
- SOP applies to all staff, contractors, and third parties involved in excavation for billboard or signage installation
- Created documentation and recordkeeping of a minimum of three years for regional notification tickets, site maps, and contractor agreements.
- Established roles and responsibilities for a principal broker to ensure overall compliance enforcement, a project manager to verify regional notification center tickets and monitor utility clearance, and administrative staff to maintain all related records.

4.5.4 Education Course Delivery

In 2025, Board staff held three education course sessions jointly instructed by Board investigators and Education and Outreach personnel. See Section 2.2 above for more information on the 2025 education course sessions.

4.5.5 Conclusions

- The Board will continue to decide investigation cases at Board business meetings
- In 2026, the Board plans to release a self-paced, online education course to open the Education Course training to the industry and help prevent incidents and possible violations (See Section 2.2 above.)

5. Policy Program

5.1 Develop Broadly Useable Electronic Positive Response

5.1.1 EPR Code Removal and Revisions

During 2025, staff focused on Electronic Positive Response (EPR) code revisions to improve communication, usability, and compliance. The work aimed to address ongoing concerns that some codes are ambiguous, redundant, or imply obligations not supported by statute. Staff recommended EPR code removals and implementing categorization using prefixes (Clear, Marked, and Unmarked) to help excavators better interpret locate-and-mark responses. These efforts build on recent EPR changes that took effect at the start of the year and reflect continued coordination with the regional notification centers (RNCs) and other stakeholders.

5.1.1.1 Results

To address ongoing challenges with the EPR system, staff conducted a thorough review that identified the need for revisions and the removal of several codes. A public workshop was held on March 3 to gather stakeholder feedback, and staff engaged with the RNCs to discuss implementation strategies. The participants agreed and supported that simplifying the EPR codes into categories such as Clear, Marked, and Unmarked can help improve communication and help excavators better understand locate-and-mark statuses.

A joint meeting between Board staff and the RNCs in May provided an opportunity to evaluate codes that remained unclear or implied obligations not supported by statute and to explore practical improvements to the existing framework. The RNCs acknowledged that while some

codes provided useful context, others contributed to misinterpretation of locate-and-mark status; also, RNCs indicated systemic capability for the addition of EPR code categories. A letter from the Board's Ticket Process Committee was sent to the RNCs' Ticket Continuity Committee (TCC) in July, requesting an update on their internal discussions and initiating communication with key RNC representatives to align on next steps. A response was received in mid-August. The TCC agreed to provide updates to the Underground Safety Board twice a year or more depending on special needs. The RNCs' response indicated that if any EPR code recommendations are developed, those recommendations would be subject to approval by their respective Boards, with potential considerations as early as October 2025; however, no update has been provided.

5.1.2 Conclusions

Staff's 2025 efforts to improve the EPR system focused on promoting clarity, consistency, and statutory compliance. Through a combination of code review, stakeholder engagement, and coordination with the RNCs, staff identified key areas for improvement and advanced proposed code removals and categorization strategies. Although not all recommended changes were implemented, the work laid a strong foundation for the continued improvement of EPR codes and its practices. Moving forward, staff remains committed to supporting a clear, reliable EPR framework that reinforces excavation safety across California.

5.2 Geographic Information Systems

GIS is a computer database that stores location records (as longitude and latitude coordinates) and other attributes of any physical features found on Earth, including underground utilities. GIS uses these records to create digital maps, which display underground installations as color-coded lines and dots. A utility locator can consult a smart device showing the digital map to mark the presence of buried lines at a proposed excavation site. GIS can enhance excavation safety by reducing accidents caused by marking errors.

The Dig Safe Act now requires operators to collect location coordinates when installing new underground facilities and to store those records permanently in GIS. The Legislature intended this law to improve the accuracy of underground utility maps, because the most accurate location records are created during installation, not after burial. The law, however, did not specify a minimum accuracy requirement for location records and did not define which installations are "new" and, therefore, must be mapped using GIS. The Board has chosen a regulatory approach for providing guidance to operators on how to comply with the GIS mapping requirement.

5.2.1 Regulations

The Board discussed draft regulations to implement the GIS mapping statute at its July 2025 meeting and directed staff to seek public comments on them.

Staff opened a public comment period to collect feedback on the draft regulations and received more than 40 stakeholder comments.

5.2.1.1 Results

- The Board will discuss the 2025 GIS comments in 2026.

5.2.2 Conclusions

- The Board made considerable progress in 2025 in preparing to implement and enforce the GIS mapping statute. It published a draft definition of “new subsurface installation” and draft regulations, including a location-data accuracy measurement
- Initial stakeholder feedback revealed many operators were unaware of the GIS mapping requirement and had concerns about compliance costs given their limited resources. Other operators, however, have longstanding GIS programs and have concerns about the expenses related to changing their current practices

5.3 Idea Submission Form Revision

The Idea Submission Form serves as a key tool for collecting suggestions, proposals, and feedback from stakeholders on potential improvements, initiatives, and Board priorities. However, over time, its length and complexity have been identified as potential barriers to participation, particularly for those unfamiliar with the process. A streamlined, more accessible form may encourage broader engagement, potentially capture valuable ideas from a wider range of contributors, and reduce unnecessary administrative burdens. Revising the form to be more intuitive and user-friendly supports the Board’s commitment to transparency and inclusivity while gathering public input.

5.3.1 Idea Submission Form Revision Proposal

To increase use of the Idea Submission Form, staff proposed to simplify and shorten the form by rearranging the question sections, removing questions that could more easily be researched by staff, and re-wording some of the remaining questions.

5.3.1.1 Results

- The proposed revised form was presented to the Board at the July Meeting. Given the feedback from members and stakeholders, the Board directed staff to make additional revisions to the form, including adding a mechanism to collect public

comment on agenda items presented to the Board, and report back in November with an updated version

5.3.2 Feedback Form

Based on direction from the Board, staff developed a new Feedback Form. The form first collects the respondent's contact information and then routes them either to the revised Idea Submission Form if they wish to propose ideas for the Board's consideration, or to a new Online Public Comment Form if they wish to provide general comments on Board agenda items. For those selecting the public comment option, the form asks which agenda item the comment pertains to and the substance of the comment. Staff created a QR code that can be displayed at Board meetings and other events to direct stakeholders to the Feedback Form.

5.3.2.1 Results

- At its November meeting, the Board approved the Feedback Form.

5.3.3 Conclusions

- The Feedback Form will soon be available on the Board's webpage and publicized by the Education and Outreach Unit.

5.4 Area of Notification and Membership Termination Regulations Development

Following three RNC membership termination cases that arose during 2023, the Board decided to further examine practices regarding membership termination, from both a fee-setting, and public and excavator safety standpoint. In the cases brought to the Board's attention, it became clear that there are no legally defined requirements regarding the membership termination process nor members' geospatial polygons upon which the entire 811 ticketing system relies. During 2024, the Board began developing regulatory language to address safety concerns associated with this lack of defined process, including clarifying how the RNCs send tickets to the correct operators.

5.4.1 Public Comment Period

In late 2024, the Board opened a public comment period on proposed regulatory language on members' geospatial polygons, called areas of notification, and on membership termination processes. This public comment period closed in early 2025.

5.4.1.1 Results

- The Board received three submissions during the public comment period. Two of the public comments raised concerns about two substantive portions of the proposed regulatory language and all three comments raised administrative concerns. The

Board discussed the public comments at its April 2025 meeting and directed staff to work with the RNCs to better understand some of the concerns raised. Staff met with the RNCs and amended the regulatory language to address the concerns raised during public comment.

5.4.2 Vote to Initiate Formal Rulemaking

At the July Board meeting, staff presented amended language that addressed public comments.

5.4.2.1 Results

- The Board voted to initiate a formal rulemaking process with the Office of Administrative Law for the proposed regulatory language presented in July.

5.4.3 Conclusions

- In 2026, staff will submit a regulations package to the Office of Administrative Law to begin the formal rulemaking process.

5.5 Develop a Planning and Design Ticket

During 2025, staff focused on the initial development of a planning and design process chart and a design ticket. This initiative aims to improve early utility coordination and mitigate excavation risks by addressing the current lack of a formalized process for design-phase utility data requests. Staff finalized the draft planning and design process chart and conducted a public comment period and interviews to gather diverse feedback. In September, the enactment of SB 254 shifted this work from a voluntary process to a mandated, statewide regulatory framework, which requires the Board to define timelines, standard processes, and data standards for a planning and design information exchange by July 1, 2027.

5.5.1 Planning and Design Process Chart and Public Comment Period

A public comment period was held March 24 through April 21, 2025, to collect feedback on the planning and design process chart.

5.5.1.1 Results

The public comments exposed several areas for further exploration and emphasized the need for more thorough research. Key themes included strong support for early coordination, standardized practices, and the adoption of digital records. At the same time, stakeholders raised concerns regarding limited access to utility data, the capacity constraints of smaller

agencies, inconsistent terminology, and the need to clarify distinctions between planning and design tickets and excavation tickets.

5.5.2 Stakeholder Engagement

Staff initiated a second phase of outreach—conducting one-on-one interviews with stakeholders, including planning and design engineering firms, utility operators, and public agencies. This outreach effort began shortly after the public comment period in April 2025 and continued through August 2025.

5.5.2.1 Results

The outreach responses helped staff understand information practices used during planning and design, identify which fields should be included in a planning and design ticket, and gather any additional information on operational challenges with the proposed process. The engagement consistently highlighted the need for standardized planning and design information exchange, clearer obligations and timelines, and improved coordination and communication processes.

In November, Board staff presented a report that included the findings from the stakeholder engagement, changes under SB 254, and its impact on safety, efficiency, and accountability. The report also identified the Board's new regulatory responsibilities and described how stakeholder input will shape forthcoming regulations and included a development plan that provides opportunities in 2026 for the public and regulated community to participate in the process.

5.5.3 Conclusions

Staff have made significant progress in building a foundational framework for planning and design that supports early coordination and aims to reduce excavation risks. The draft process chart and public comment period provided valuable insights, and the subsequent round of stakeholder interviews will further refine the framework. With SB 254 now requiring a regulated planning and design information exchange, staff will transition into a more structured development and testing phase in 2026, laying the groundwork for a statewide system that meets the needs of California's diverse excavation and utility coordination environment.

5.6 Develop Standard Practices for Potholing

One of the Board's statutory responsibilities under Government Code section 4216.18 is to develop excavation safety standards. Existing law (including Gov. Code section 4216.4) and industry resources such as CGA Best Practices and American Society of Civil Engineers (ASCE) standard 38-22 provide some guidance, but they do not offer a consistent, statewide framework for when and how potholing should occur to confirm subsurface installations.

5.6.1 Draft Potholing Standards

To support development of the draft potholing standards, staff conducted a potholing survey from March 25 through April 16. The survey gathered input from excavators, operators, designers, and public agencies regarding current potholing practices, challenges, cost considerations, and expectations for statewide guidance. Findings, including the need for clear instructions, helped inform the development of the draft standards.

5.6.1.1 Results

- At the July 2025 Board meeting, staff presented the draft standards and were directed to release them for public comment. The draft standards were posted from July 28 through September 9. Comments were received from contractors, operators, public agencies, and other stakeholders. Feedback focused on cost and administrative burdens; clarity of roles among project owners, operators, and excavators; and the need for flexibility rather than prescriptive, one-size-fits-all requirements.
- Staff compiled the comments and presented them to the Board's Potholing and Planning and Design Committee. The Committee recommended revising the draft standards to narrow the scope to construction-phase confirmation of subsurface installations, clarify roles, and organize the guidance around a project-based decision framework instead of fixed depth and frequency rules.

5.6.2 Conclusions

Staff will continue revising the draft standards based on stakeholder input and Committee direction, with the goal of presenting a guidance-based, project-focused framework to the Board that:

- Clarifies roles and responsibilities
- Focuses on confirming subsurface installations through potholing and related methods

5.7 Unmarked Lines

The Board continued its work on developing solutions to issues presented by unmarked lines. After examining the different solutions available when lines are claimed by an operator versus when they are unclaimed, the Board looked at ticket data to learn more about claimed versus unclaimed lines. Although ticket data did not capture much data about this process, the data examination did show potential for how the ticket process could be used to help solve this issue moving forward. In furtherance of its ongoing work to develop safety standards for unmarked lines, the Board focused the scope of safety standards to the communication practices of operators who are notified of the discovery of unmarked lines during excavation.

5.7.1 Ticket Data

The Board examined the ticket process to see what information could be learned from ticket data and the frequency that operators claim unmarked lines as their own. The Board looked at the critical role of geospatial data in the ticket process and how EPR is used to facilitate communication between operators and excavators.

5.7.1.1 Results

- While the current ticket process does not capture much information about unmarked lines after the initial exposed ticket type, examining the ticketing process showed ways in which it could be modified or leveraged to improve communication between excavators and operators in cases when an excavator finds an unmarked line in the field.

5.7.2 Scope of Safety Standards

The Dig Safe Act states that a safety standard or set of standards developed by the Board is not intended to replace existing standards, including the CGA Best Practices, but should inform areas without established standards. The Board examined what CGA says about communication practices regarding unmarked lines.

5.7.2.1 Results

- The Board determined that there is a gap in the safety standards regarding how operators should respond when notified of an unmarked line and directed staff to focus the content of the Board's unmarked line safety standards on filling in this gap.

5.7.3 Stakeholder Engagement

At the Board's direction, the Unmarked Lines Committee and staff conducted stakeholder engagement to gather feedback from the industry about experiences with unmarked lines communication. The results will be presented to the Board for discussion in 2026 and will inform the content of the Board's safety standards.

The Unmarked Lines Committee held a hybrid workshop at DigAlert's headquarters in Corona on September 17. Thirty-three people attended virtually and six people attended in person; 10 participants engaged with the Committee's discussion and provided feedback on their experiences. These included challenges faced by excavators and engineers, project delays, and lines that have been transferred to the local jurisdiction. Operators and locators shared their experiences with locating practices and their preferences for the means and content of communication from excavators about unmarked lines.

Staff conducted a statewide excavators survey that ran from September 2 to October 2. Staff received more than 100 responses, the full results of which will be presented to the Board for

discussion in 2026. Overall trends in survey results show preferences for how excavators contact operators and the complexity of the problem of unmarked lines.

5.7.3.1 Results

The results of stakeholder engagement highlight the complexities of unmarked lines and indicate that the scope of safety standards that the Board discussed in July may need to be revisited.

5.7.4 Conclusions

- The Board's scope of safety standards for unmarked lines will focus on whether and how operators should respond to notifications of an unmarked line, and the Board will continue to work with the RNCs to determine whether modifying the current ticket system is a viable solution to capturing and sharing information about unmarked lines
- Based on the results of stakeholder engagement, the Board may revisit the scope of safety standards to reflect the complexity of the issues surrounding unmarked lines

2026 MEETING SCHEDULE

February 9–10

April 13–14

July 13–14

September 14–15

November 9–10

2027 MEETING SCHEDULE

February 8–9

April 12–13

July 12–13

September 13–14

November 8–19



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APPENDIX A: NOTICE OF PROBABLE VIOLATIONS AND BOARD ACTION

Appendix A: Notices of Probable Violation and Board Action

The following table shows the 56 Notices of Probable Violation (NOPV) issued in 2025 resulting from 39 investigations, and the Board's action on each.

Case #	Respondent	NOPV Issued	Brief Description	Hearing Date	Board Action	Enforcement Jurisdiction
23NTS0002	ARM Construction	2/18/2025	Excavation without a valid ticket, Failure to contact 911 emergency services	4/14/2025	Education and \$1000 fine	CSLB
23NTS0019	Advanced Erosion Services	2/18/2025	Excavation without a valid ticket, Failure to contact 911 emergency services, Failure to notify the regional notification center of damage	4/14/2025	Education and \$1000 fine	CSLB
23NTS0024	Mark Caballero Pools and Spas Inc.	2/24/2025	Excavation without a valid ticket, Failure to contact 911 emergency services, Failure to notify the regional notification center of damage	4/14/2025	Education and \$1000 fine	CSLB
23NTS0024	City of Huntington Beach Fire Department	2/24/2025	Failure to provide electronic positive response, Failure to cooperate with the investigation	4/14/2025	Education and \$1000 fine	Local
23NTS0024	City of Huntington Beach	2/24/2025	Failure to provide electronic positive response, Failure to cooperate with the investigation	4/14/2025	Education and \$1000 fine	Local
C232960003	Patriot Construction Services	2/24/2025	Excavating without a valid ticket	4/14/2025	Education and \$1000 fine	CSLB
C241690007	Washburn Grove Management	2/24/2025	Failure to participate in the regional notification center	4/14/2025	Education and pay	Board

					membership fees	
C241990006	Pasha Real Estate Brokerage, Inc.	2/24/2025	Excavating without a valid ticket	4/14/2025	N/A	Board
C241990006	Shaheen Pasha	2/24/2025	Excavating without a valid ticket	4/14/2025	Education and provide 811 procedures to Board	Board
C241990006	Rizwan Pasha	2/24/2025	Excavating without a valid ticket	4/14/2025	Education and provide 811 procedures to Board	Board
CAS-01557-P3T1F7	Novastar Construction Corporation	2/18/2025	Excavation without a valid ticket, Failure to contact 911 emergency services, Failure to notify the regional notification center of damage, Failure to cooperate with the investigation	4/14/2025	Education and \$1500 fine	CSLB
D231510004	WJ Landscape Maintenance Inc.	2/24/2025	Excavation without a valid ticket, Failure to contact 911 emergency services, Failure to notify the regional notification center of damage	4/14/2025	Education and \$1000 fine	CSLB
23NTS0015	Desert-Scape Management	5/19/2025	Excavation without a valid ticket, Failure to contact 911 emergency services	7/14/2025	Education and \$1000 fine	CSLB
23NTS0016	Dynamic General Construction	5/21/2025	Excavation without a valid ticket, Failure to notify the facility operator of damage, Failure to notify regional notification center	7/14/2025	Education and \$5000 fine	CSLB

			of damage to natural gas facility in 2 hours			
C241500002	Phase 3 Communications, Inc.	5/19/2025	Excavation without a valid ticket, Failure to cooperate with the investigation	7/14/2025	Education and \$1000 fine	CSLB
C241570001	Action Power, Inc.	5/21/2025	Excavation without a valid ticket, Failure to contact 911 emergency services	7/14/2025	Education and \$8000 fine	CSLB
N2421941	Clever Construction Inc.	5/21/2025	Excavation without a valid ticket, Failure to contact 911 emergency services	7/14/2025	Education and \$5000 fine	CSLB
N2424954	Artistry Development dba Artistry Pools	5/19/2025	Excavation without a valid ticket, Failure to contact 911 emergency services	7/14/2025	Education	CSLB
N242694	FK Design and Construction Inc.	5/21/2025	Excavation without a valid ticket	7/14/2025	Education and \$8000 fine	CSLB
N2427573	Selvin Ramirez Plumbing	5/19/2025	Excavation without a valid ticket, Failure to contact 911 emergency services	7/14/2025	Education and \$2000 fine	CSLB
N2427761	Framework Construction & Remodeling	5/19/2025	Excavation without a valid ticket, Failure to contact 911 emergency services	7/14/2025	Education and \$1000 fine	CSLB
N2428369	Reid Concrete Construction, Inc.	5/19/2025	Excavation without a valid ticket, Failure to contact 911 emergency services	7/14/2025	Education and \$1000 fine	CSLB
N24284	Fairway Landscape & Irrigation, Inc.	5/19/2025	Excavation without a valid ticket, Failure to contact 911 emergency services	7/14/2025	Education and \$2000 fine	CSLB
N242980054	RB Plumbing	5/19/2025	Excavation without a valid ticket, Failure to contact 911 emergency services	7/14/2025	Education and \$1000 fine	CSLB

N243160941	HTA Construction & Development	5/19/2025	Excavation without a valid ticket, Failure to contact 911 emergency services	7/14/2025	Education and \$2000 fine	CSLB
N247224	Scialla Construction Inc.	5/19/2025	Excavation without a valid ticket, Failure to contact 911 emergency services, Failure to cooperate with the investigation	7/14/2025	Education and \$6000 fine	CSLB
N247255	Drain-Aid Plumbing	5/21/2025	Excavation without a valid ticket	7/14/2025	Education and \$1000 fine	CSLB
D231530005	California Water Services - Bayshore District	9/10/2025	Failure to provide electronic positive response (2x), failure to maintain current contact information, failure to cooperate with the investigation	11/17/2025	Education, \$1000 fine, and update contact information	CPUC
D231530005	City of South San Francisco	9/10/2025	Failure to provide electronic positive response (3x)	11/17/2025	Education	Local
D231530005	MCI WorldCom California/Verizon	9/10/2025	Failure to cooperate with the investigation	11/17/2025	Education and \$8000 fine	Board
D222970001	California American Water - Monterey	9/11/2025	Failure to provide electronic positive response	11/17/2025	Education and update mapping records	CPUC
D222970001	City of Salinas, Maintenance Service Department	9/11/2025	Failure to provide electronic positive response	11/17/2025	Education and update mapping records	Local
C233385010	City of East Palo Alto	9/15/2025	Failure to locate and mark and failure to provide electronic positive response	11/17/2025	Education and \$5000 fine	Local

C233385010	Veolia North America, LLC	9/15/2025	Failure to locate and mark and failure to provide electronic positive response	11/17/2025	Education and \$6000 fine	CPUC
D223320008	Nautilus General Contractors	9/15/2025	Excavating prior to response of all operators, use of power-tools to remove pavement when subsurface facilities were known to be embedded, failure to report damage within 48 hours	11/17/2025	No violation found	CSLB
D223320008	Agundez Concrete Company	9/15/2025	Use of power-tools to remove pavement when subsurface facilities were known to be embedded, failure to report damage within 48 hours	11/17/2025	Education and \$6000 fine, no violation found for 4216.2(g)	CSLB
D232860001	Chandlers Plumbing	9/19/2025	Failure to notify the regional notification center prior to excavation	11/17/2025	Education and \$1000 fine	CSLB
D230040002	Race Telecommunication, Inc.	9/23/2025	Failure to provide electronic positive response	11/17/2025	Education	Board
D230040002	Mediacom, Inc.	10/2/2025	Failure to provide electronic positive response	11/17/2025	Education	Board
D230040002	Frontier Communications	9/23/2025	Failure to respond to the locate request by the regional notification center, Failure to cooperate with the investigation	11/17/2025	Education	Board
N2422214	RC Cordova dba RC Construction and Development	9/11/2025	Excavating without first notifying the regional notification center of intent to excavate and failure to contact 911 emergency services	11/18/2025	Education and \$2000 fine	CSLB

N242831700	Hydrotek Pipe Services	9/11/2025	Excavating without first notifying the regional notification center and failure to contact 911 emergency services	11/18/2025	Education and \$2500 fine	CSLB
N250381136	West Coast Building and Design	9/15/2025	Excavating without first notifying the regional notification center	11/18/2025	Education and \$3000 fine	CSLB
N250381136	2JS Plumbing	9/15/2025	Excavating without first notifying the regional notification center	11/18/2025	Education	CSLB
N250381136	Padre Dam Municipal WTR	9/15/2025	Failure to provide electronic positive response	11/18/2025	No violation found	CPUC
N250381136	Padre Dam Municipal WTR	9/15/2025	Failure to provide electronic positive response	11/18/2025	Education	CPUC
N2422939	Picture Build	9/16/2025	Excavating without first notifying the regional notification center and failure to contact 911 emergency services	11/18/2025	Education and \$500 fine	CSLB
N250371836	Modern Muse Construction	9/17/2025	Excavating without first notifying the regional notification center and failure to contact 911 emergency services	11/18/2025	Education and \$500 fine	CSLB
23NTS0026	Streamline Construction, Inc.	9/22/2025	Excavating without first notifying the regional notification center and failure to contact 911 emergency services	11/18/2025	No violation found	CSLB
23NTS0026	VEL Construction, Inc.	9/22/2025	Excavating without first notifying the regional notification center, failure to contact 911 emergency services, and failure to cooperate with the investigation	11/18/2025	Education and \$3500 fine	CSLB

N247166	Verne's Plumbing, Inc.	9/22/2025	Excavating without first notifying the regional notification center	11/18/2025	Education and \$4000 fine	CSLB
23NTS0023	A G Vinyl Fencing, Inc.	9/26/2025	Excavating without first notifying the regional notification center	11/18/2025	Education and \$1500 fine	CSLB
23NTS0023	City of Orange - Water	9/26/2025	Failure to provide electronic positive response	11/18/2025	Education and \$2000 fine	Local
N2424853	Grey-Con Construction Inc, dba Grey-Con Landscape Construction Inc.	9/26/2025	Excavating without first notifying the regional notification center and failure to cooperate with the investigation	11/18/2025	Education and \$3500 fine	CSLB
N2424853	South Pointe Construction LLC	9/26/2025	Excavating without first notifying the regional notification center and failure to cooperate with the investigation	11/18/2025	Education and \$500 fine	CSLB
N2426076	De La Rosa Construction	9/26/2025	Excavating without first notifying the regional notification center and failure to cooperate with the investigation	11/18/2025	Education and \$3000 fine	CSLB